



## Refund Policy

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It is important that you understand the Club's refund policy before paying your fees.

Maribyrnong Swifts Football Club (MSFC) fees cover 2 components:

1. Fees charged by Football Australia and Football Victoria to register individuals and teams
2. Club operating costs

**Uniform (kits) are purchased separately and there are no refunds on uniform, so please choose your size carefully.**

Football Victoria (FV) have a clear refund policy which states that clubs and individuals will be charged for the season, irrespective of whether or not the season is cancelled or interrupted.

Given the above circumstances and taking into account that we have been living with Covid-19 for some time now, we are all better informed and aware of the risks and potential impact to community sport.

Unfortunately, the Club will NOT be able to offer members a full refund if the season is cancelled or interrupted.

A partial refund of the MSFC component of the fees may be available, based on the proportion of the season completed.

Please remember that we are a volunteer run, not-for-profit community sports club and that our fees are affordable in comparison to other soccer clubs.

## **Registration Fee Refunds**

Any player who is not offered a place in a team for the upcoming season will receive a full refund of fees.

Any player who is offered a place in a team and declines that offer after completing their PlayFootball player registration for the upcoming season will be entitled to a partial refund of fees.

Any player who is offered a place in a team and accepts that offer but departs the Club after the season has commenced will not be entitled to a refund of fees.

Requests for refunds due to extenuating circumstances at an individual level will be at the discretion of the Club. MSFC cannot issue full refunds to players who are not able to play the full season of games due to absence or injury.

If the season is cancelled or interrupted due to Covid-19 restrictions, and less than 50% of the season has been completed, a partial refund of the MSFC component of fees will be calculated based on the proportion of the season completed. No refund will be available if 50% or more of the season is completed.

## **Partial Refund – Method of Calculation**

The formula for calculating a partial refund of fees will be as follows:

MSFC player registration fee paid, less the PlayFootball (Football Victoria & Football Australia) player registration fee, less the variable cost for the number of weeks completed for the season.

- All costs are GST inclusive.
- Uniform returns will not be accepted.